

# **SYDNEY AND MELBOURNE**

Student De	atails	Further Education	
Surname/Family Name		Do you plan further study in Australia after Greenwich English College?  □ No □ Yes (Please complete the following questions)	
Given Name(s)		Institution Name	
Gender □ Male □ Female Date of Birth dd / mm / yyyy		Do you wish to use the Greenwich English College articulation/direct entry agreement to study at this institute (if applicable)? □ No □ Yes	
Nationality		Greenwich English College has direct entry agreements with some of Australia's leading	
Current Address		Universities and Colleges which allows entry without the need to complete the official IELTS test. Contact us for a list of institutions and further information.	
Suburb/Town/City State		Accommodation and Airport Transfer	
Postcode/Zipcode Country		Do you want Greenwich English College to arrange your Airport Transfer?  ☐ No ☐ Yes (Please complete the following questions)	
Telephone/Mobile Number		Arrival Date dd / mm / yyyy Arrival Time am/pm	
Email		Airline Flight No.	
(Email address must be provided if you have nominated G  How did you hear about Greenwich English Colle  Agent Advertising Internet St  Facebook Other		Do you want Greenwich English College to arrange your Homestay accommodation?  □ No □ Yes (Please complete the following questions)  Accommodation Type (Please check our brochure or website for details)  □ Single \$295pw □ Twin share* \$260pw □ Self catered \$245pw	
Visa		*Twin share is only available for 2 students booking at the same time	
Passport Number		Start Date dd / mm / yyyy Arrival Time am/pm	
Which visa type do you plan to study under at Greenwich English College?		Homestay Accommodation Duration Weeks / Days	
□ Student* □ Working Holiday □ Tourist □ Other		What languages do you speak?	
*Which city will you lodge your visa application in?		Do you suffer from any medical conditions?         Asthma       □ No       □ Yes       □ Hoo       □ Yes       □ Yes       □ Yes       □ Fpilepsy       □ No       □ Yes	
Overseas Student Heal	th Cover (OSHC)	Other (Please describe)	
The Australian Government requires all overseas stu			
Overseas Student Health Cover (OSHC) for the tota  Do you want Greenwich English College to arrar	• •		
□ No □ Yes (Please complete the following quest	- ·	Do you smoke? ☐ No ☐ Yes	
OSHC Duration	Months	Do you follow a special food diet? ☐ No ☐ Yes (Please describe)	
OSHC Cover Type	☐ Family	Do you rottow a special rood diet: 🗆 No 🗀 les (riease describe)	
(Couple & Family Cover: Please attach passports copies of	fall partners and family members)		
Course	e	Would you like to stay with a family with pets? ☐ No ☐ Yes	
Which course(s) do you want to study at Green		Would you like to stay with a family with children? ☐ No ☐ Yes	
Please note that student visa applicants cannot apply for part-time courses.		Additional comments	
<ul><li>☐ General English</li><li>☐ Day</li><li>☐ Evening</li></ul>	Start dd / mm / yyyy Weeks		
☐ Full-time ☐ Part-time	CAMPUS ☐ Sydney ☐ Melbourne		
☐ Academic English Preparation (AEP) ■ Day	Start dd / mm / yyyy Weeks ■ 10	You must provide this information (including your arrival details) at the time of application, or a minimum of 14 days prior to arrival date.	
	CAMPUS ☐ Sydney ☐ Melbourne	Special Needs	
☐ Cambridge ☐ KET ☐ PET ☐ FCE ☐ CAE	Start dd / mm / yyyy	Do you have any special learning or physical needs? (e.g. hearing or sight impaired)	
☐ Day ☐ Evening	Weeks ☐ 8 (KET) ☐ 12 (PET,FCE,CAE)	□ No □ Yes Details:	
☐ IELTS Preparation ☐ Day ☐ Evening ☐ Full-time ☐ Part-time	CAMPUS Sydney Melbourne  Start dd / mm / yyyy	What extra support do you require?	
	Weeks AND Sudan And Malhauman		
□ EAP	CAMPUS Sydney Melbourne  Start dd / mm / yyyy	<b>Declaration</b> I declare that all information provided in this application form is correct, and that I have read and	
☐ Day ☐ Evening	Weeks ■ 12	understood, and agree to be bound by the Terms and Conditions contained within this document	
	CAMPUS ☐ Sydney ☐ Melbourne	(including on the reverse page).  I understand that acceptance into any course(s) at Greenwich English College is subject to	
☐ English for Business☐ Day☐ Evening	Start         dd         / mm         / yyyy           Weeks         □ 4 □ 8 □ 12	meeting the course entry requirements and submitting full payment of fees a minimum of 14 days prior to the commencement date of the course, and that the issuance of any offer	
	CAMPUS ☐ Sydney ☐ Melbourne	of admission from Greenwich English College constitutes a written agreement between me, the applicant, and Greenwich English College in accordance with the Terms and Conditions	
☐ Pronunciation in Context ■ Day	Start dd / mm / yyyy Weeks □ 4 □ 8	contained within this document.	
•	CAMPUS  Sydney  Melbourne	dd / mm / yyyy	
☐ Greenwich GAP Year	Start dd / mm / yyyy	Signature of Applicant Date	
■ Day	Weeks ☐ 24 ☐ 36 ☐ 48  CAMPUS ☐ Sydney ☐ Melbourne	Representative Details	

# GREENWICH English College

# TERMS AND CONDITIONS OF ENROLMENT

#### **Enrolment Procedure**

- Send a completed application form to Greenwich English College or enrol online at www.greenwichcollege.com.au
- Greenwich English College will send you a Letter of Offer. Please take a moment to read through the Letter of
  Offer document (which includes the Letter of Offer, Student Invoice, and Course Acceptance Agreement). Once
  you have confirmed that all of the details are correct, and agree to the Greenwich English College Terms and
  Conditions of Enrolment, please sign and return the Course Acceptance Agreement along with payment
- Arrange payment of fees due immediately or at least 14 days prior to the commencement date of the course.
  Greenwich English College recommends early payment as places in some courses are limited and subject to
  availability at time of payment. Please note that your place in the course will not be confirmed until receipt of the
  required payment and confirmation by Greenwich English College
- 4. For the dates of all payments refer to the due dates for fees on the Student Invoice. All payments for courses of 24 weeks or less must be received before or on the due date, which will be two weeks prior to the course commencement date. All payments for courses of 25 weeks or more are aligned to the TPS legislation and must be received on, and not before, the due dates listed on the Student Invoice
- Upon payment of fees, Greenwich English College will issue you the necessary documents for you to study at Greenwich English College
- 6. All applicants who want to travel, work, and/or study in Australia must obtain a valid visa
- In addition to study related expenses, the Australian Government suggests that students have access to at least AU\$18,610 per annum for living related expenses in Australia (this is a requirement for student visa applicants)
- For information on visa requirements to come to Australia, contact the Australian Embassy, Consulate or High Commission in your country, or the Department of Immigration and Border Protection DIBP website www.immi.gov.au

#### Terms and Conditions of Enrolment

- Greenwich English College is bound by the legislation of the Australian Government in their responsibilities to overseas students. Details of this legal framework, the Education Services for Overseas Students Act 2000 (ESOS ACt), the Education Services for Overseas Students Legislation Amendment (Tuition Protection Service and Other Measures) Act 2012, and other associated legislations can be found at aei,gov.au
- Greenwich English College is not bound to accept any application. If Greenwich English College rejects the
  application, then fees paid will be refunded in accordance with the Terms and Conditions of Enrolment
- All fees are payable to Greenwich English College in Australian dollars only. A credit card transaction fee (2%)
  applies to all payments made by credit card
- Greenwich English College Terms and Conditions of Enrolment (and Cancellation and Refund Policy) may differ from that of a Representative of Greenwich English College. You are advised to confirm with the Representative of their Terms and Conditions relating to fees paid for their services
- Greenwich English College is closed for the following public holidays 1/1/2016, 26/1/2016, 25/3/2016, 26/3/2016, 28/3/2016, 25/4/2016, 13/6/2016, as well as 3/10/2016 in Sydney and 1/11/2016, in Melbourne. Compensation will not be made for weeks comprising these dates. The school will also be closed for thistmas break from 26/12/2015 to 3/1/2017. Courses over this period will be suspended during that week and resume on the 3/1/2017.
- 14. Course and/or course fees paid cannot be transferred
- Greenwich English College reserves the right to change its schedule of fees, Terms and Conditions of Enrolment, course schedule, and/or class locations at any time without notice
- 16. All fees paid are subject to the Cancellation and Refund Policy. It is the responsibility of the student to notify Greenwich English College of any circumstances that may affect your enrolment as early as possible. Cancellation and/or change fees may apply in accordance with the Terms and Conditions of Enrolment
- All course cancellation requests must be made in writing and be accompanied supporting documentation. Requests are to be forwarded to the Admissions Department at Greenwich English College
- Where a refund is due, Greenwich English College will provide the student or the Representative of Greenwich English College with a Refund Statement. The Refund Statement will list the amount and reasons for the refund, clearly explaining how the amount has been calculated with specific reference to the Terms and Conditions of Enrolment
- 19. All refunds will be paid to the account from which the original payment was received insofar as this is practicable
- 20. Refunds will be processed within 28 days once confirmed by Greenwich English College. Refunds will be paid in Australian dollars only
- 21. Any school-aged dependants accompanying overseas students to Australia will be obliged to attend either a government or non-government school. Enrolment must be maintained whilst in Australia and fees may apply
- 22. Greenwich English College is subject to the Privacy Act which regulates how your personal information is collected, handled, and used. The information provided by you (including but not limited to your contact details) in all forms of correspondence between you and Greenwich English College may be shared between Greenwich English College and the Australian Government and designated authorities. The information may also be used for general communication with you and for promoting compliance between you and Greenwich English College. The ESOS Act further outlines circumstances in which this information may be shared
- This agreement, and the availability of Greenwich English College complaints and appeals processes, does not remove your right to take action under Australia's consumer protection laws

#### Student Code of Conduct

- 24. You agree to be bound by and comply with the Greenwich English College Terms and Conditions of Enrolment, the student code of conduct, the conditions pertinent to your visa, and all relevant government legislation
- 25. You must hold a valid visa to study at Greenwich English College and ensure that you comply with the requirements of that visa. You must notify Greenwich English College of your residential address and any change to your residential address within 7 days while enrolled at Greenwich English College
- Greenwich English College recommends all students have appropriate insurance whilst in Australia to cover any
  incident, injury, loss or similar. Student visa holders must hold the appropriate health insurance as required by
  their visa.
- Greenwich English College will not be held responsible for any loss, accident, mishap or damage related to your personal belongings.
- You agree to follow all lawful and reasonable instructions given by Greenwich English College staff while on College premises and/or while participating in excursions, extracurricular activities and/or events organised by Greenwich English College
- 29. You agree to behave in a safe, responsible, and appropriate manner at all times, and will not undertake any activity or action that may be deemed dangerous and/or beyond your ability to carry out safely, while on College premises and/or while participating in excursions, extracurricular activities and/or events organised by Greenwich English College
- 30. You agree to take sole responsibly for your own safety and actions while on College premises and/or while participating in excursions, extracurricular activities and/or events organised by Greenwich English College. You understand that neither Greenwich English College, its teachers, management, nor staff are responsible for your actions or safety. You will not hold Greenwich English College, its teachers, management, and staff are responsible for any mishap, loss, accident, or injury
- 31. Photographs, videos, testimonials and/or course work provided by you and/or taken by or on behalf of Greenwich English College may be used by or on behalf of Greenwich English College for marketing and promotional purposes
- Failure to comply with any of the Terms and Conditions of Enrolment may result in you being dismissed and/or suspended from your course and/or Greenwich English College
- 33. Where the student has breached a condition of their visa, fails to pay an amount payable to Greenwich English College for the course, and/or fails to comply with the Student Code of Conduct resulting in dismissal and/or suspension from your course and/or Greenwich English College due to failure to comply with any of the Terms and Conditions of Enrolment, no refund of fees paid whatsoever will be made. You may also be required to pay for any damages and/or disruptions caused, and/or reported to the relevant government authorities, which could result in the cancellation of your visa

### ACCOMMODATION AND AIRPORT TRANSFER TERMS AND CONDITIONS

- 1. All accommodation and airport transfer requests must be made on this application form
- Accommodation and airport transfer requests will only be processed by Greenwich English College upon receipt of full payment and final confirmation of your arrival details. Greenwich English College cannot guarantee any accommodation and/or airport transfer request will be met unless full payment and arrival details are received a minimum of 14 days prior to your arrival date

- Greenwich English College will endeavour to place you in accommodation that best matches your request, however, accommodation is subject to availability and Greenwich English College cannot guarantee that such requests can be met.
- You are required to give a minimum of 14 days' notice to Greenwich English College before moving out of and/ or changing your arranged accommodation. Additional fees may apply
- If you wish to extend your accommodation arrangements (subject to availability) then accommodation fees for the duration of the extra stay must be paid in advance
- You are required to live in accordance with the guidelines set by the accommodation provider. Contact Greenwich English College for a copy of the guidelines
- 7. Accommodation and Airport Transfer fees are subject to the Cancellation and Refund Policy

#### **CANCELLATION AND REFUND POLICY - STUDENT DEFAULT**

- The student will be deemed to have defaulted where a student cancels their course, does not start on the course commencement date, and/or fails to notify of any circumstances that may affect the enrolment
- Where the student defaults, Greenwich English College will refund fees paid in accordance with the Cancellation and Refund Policy within 28 days of the effective notice date
- All requests must be made in writing and must be accompanied by supporting documentation. Requests are to be forwarded to the Admissions Department at Greenwich English College and are not deemed effective until confirmed by Greenwich English College.
- If you cancel your enrolment more than 28 days prior to the course commencement date, Greenwich English College will refund in full tuition and material fees paid
- If you cancel your enrolment between 28 days and 14 days prior to the course commencement date, Greenwich English College will refund 75% of tuition fees and material fees paid.
- If you cancel your enrolment between 14 days and 1 day prior to the course commencement date, Greenwich English College will refund 50% of tuition fees and material fees paid
- 7. If you wish to defer your course start date you must notify Greenwich English College 14 days or more before the course commencement date or charges will apply. Where you are granted a course deferrment and later cancel, any refund amounts or cancellation fees will be calculated based on the original course commencement date. Any deferral of course commencement date may impact on entry to fixed entry courses (all courses except General English and IELTs). Student visa holders should note that any deferral of more than 14 days will require a change of eCoE and may impact on their visa status.
- If you cancel your enrolment on or after your course commencement date, fail to notify of any circumstances
  that may affect the enrolment and/or if you fail to commence the course on the agreed upon date, no refunds
  whatsoever will be given
- 9. If you are on an instalment plan, then any subsequent payments must be paid by the due date. If your instalment plan falls under the Tuition Protection Service regulations (i.e. your course is 25 weeks or more), you must make any subsequent payments on the due date and not before. If you fail to make payment by this due date, Greenwich English College may immediately cancel your enrolment and notify immigration of your course cancellation. If you fail to make a payment by the due date and/or cancel your course without completing all instalment payments, a cancellation charge will apply to adjust your initial tuition payments to match the per week tuition fee relevant to your actual tuition period.
- Under the ESOS Act, Greenwich English College must notify the TPS Director of the default within 5 business days of the default occurring
- In all cases under the Cancellation and Refund Policy, the enrolment fee, instalment fee, credit card transaction fee, and accommodation placement fee are non-refundable
- 12. All other fees are subject to the Cancellation and Refund Policy

#### Accommodation & Airport Transfer Fees

- If you cancel your accommodation more than 14 days prior to the accommodation commencement date, Greenwich English College will refund all accommodation fees paid
- 14. If you cancel your accommodation between 14 days and 1 day prior to the accommodation commencement date, Greenwich English College will refund 50% of accommodation fees paid
- If you cancel your accommodation booking on or after the accommodation commencement date, Greenwich English College will charge a cancellation fee equivalent to 4 weeks accommodation or 100% of accommodation fees paid if less than 4 weeks
- 16. If you cancel your airport transfer more than 7 days prior to the accommodation commencement date, Greenwich English College will refund all airport transfer fees paid.
- 17. If you cancel your airport transfer 7 days or less prior to the accommodation commencement date or if you fail to arrive at the specified date and time, no refund of airport transfer fees paid will be given
- 18. All other fees are subject to the Cancellation and Refund Policy

## **CANCELLATION AND REFUND POLICY - VISA REJECTION**

- 1. If your application for a visa to study in Australia is rejected before the commencement date of the course, and Greenwich English College receives notification in writing and a copy of the Australian Embassy rejection letter at least 48 hours prior to the commencement date, Greenwich English College will refund in full all tuition fees paid. If Greenwich English College receives the notification and the rejection letter less than 48 hours prior to the commencement date, a full refund of all pre-paid tuition fees, minus the lesser of \$500 or 5% of the total prepaid tuition fees will be paid
- If your application for a visa to study in Australia is delayed, and Greenwich English College is notified in writing
  accompanied by supporting documentation at least 48 hours prior to the commencement date, Greenwich
  English College will allow you to defer your course. Note that this may impact on entry to courses with fixed
  start dates
- If you commence a course at Greenwich English College and subsequently your visa application is rejected, a refund, of the portion of tuition fees which you have paid but for which tuition has not yet been received will be paid
- In all cases under the Cancellation and Refund Policy, the enrolment fee, instalment fee, credit card transaction fee, and accommodation placement fee are non-refundable
- 5. All other fees are subject to the Cancellation and Refund Policy

#### **CANCELLATION AND REFUND POLICY - COLLEGE DEFAULT**

- Greenwich English College reserves the right to cancel a course and/or enrolment prior to the commencement date of a course. This will be classed as (College Default)
- Greenwich English College will be deemed to have defaulted where a course does not start on the agreed date, or if a course is not delivered in full
- Where Greenwich English College defaults, a refund, of the portion of tuition fees paid but for which tuition
  has not yet been received, will be paid within 14 days of the date of default. Alternatively, you may be offered
  enrolment in an alternative comparable course offered by Greenwich English College at no extra cost
- You must submit a formal request to indicate the preference of either a full refund of unexpended pre-paid tuition fees or to accept a place in another course
- Where Greenwich English College is unable to provide a refund or offer you an alternative course, the Tuition Protection Service (TPS) operated by the Australian Government will assist you in finding an alternative course or to get a refund if a suitable alternative is not found. For more information visit the TPS website www.tps. govalu.
- In all cases under the Cancellation and Refund Policy the enrolment fee, instalment fee, credit card transaction fee, and accommodation placement fee are non-refundable
- 7. All other fees are subject to the Cancellation and Refund Policy

#### Accommodation & Airport Transfer Fees

- Where Greenwich English College defaults, a refund, of the portion of accommodation fees paid but for which
  accommodation has not yet been received, will be paid within 14 days of the date of default
- Where Greenwich English College defaults, a refund, of the unexpended airport transfer fees paid, will be paid within 14 days of the date of default
- If you receive an airport transfer and subsequently Greenwich English College defaults, no refund whatsoever will be given
- All other fees are subject to the Cancellation and Refund Policy